Draft Revenue and Rating Plan 2025-2029 Questionnaire

We want to hear your thoughts on our draft Revenue and Rating Plan 2025-2029. Your feedback will help us finalise the plan before it goes to Council for adoption in June 2025.

Part 1: Changes to the Plan

This section asks for your feedback on the key changes proposed in the draft Revenue and Rating Plan — including how property categories are grouped, rate fairness, and payment options. Your responses will help us understand if the changes are clear and aligned with community expectations.

01. Do you think combining the Commercial, Industrial and Recreational 2 categories into a single 'Business' classification makes the rating system easier to understand? Required

Select one answer only
⊖ Yes
O No
O Unsure

02. Do you feel the proposed differential rate ratios (the way rates are divided between property types) are fair and equitable? Required

Residential (including Rural Residential) - 100% Business (Commercial, Industrial etc) - 250% Farm - 72%

Select one answer only
⊖ Yes
O No

03. Why is it that you don't think that the current proposed rate distribution in the Revenue and Rating Plan is fair and equitable?

Skip this question if

 your answer to question Do you feel the proposed differential rate ratios (the way rates are divided between property types) are fair and equitable? is not "No" 04. Council currently provides a rates rebate to single pensioner households. Should Council consider offering rebates for other ratepayers? (i.e. dual household pensioners, low income health care card holders) Required

Select one answer only	
⊖ Yes	
O No	

05. Which group of ratepayers do you think should be provided with additional rebate support by Council?

Skip this question if

 your answer to question Council currently provides a rates rebate to single pensioner households. Should Council consider offering rebates for other ratepayers? (i.e. dual household pensioners, low income health care card holders) is not "Yes"

06. Council currently offers several payment options — by instalments, lump sum, or monthly direct debit. Are there any other payment options you think Council should offer? Required

- Instalments (30 Sept, 30 Nov, 28 Feb and 31 May - Lump Sum payment on or before 15 February, - Direct Debit over 10 months from Sept to June.

Select one answer only
⊖ Yes
O No

07. What other payment options would you like Council to consider?

Skip this question if

 your answer to question Council currently offers several payment options by instalments, lump sum, or monthly direct debit. Are there any other payment options you think Council should offer? is not "Yes"

Part 2: Your Overall Thoughts on the Plan

Now that you've reviewed the key changes, we'd like to understand your overall impression of the draft Revenue and Rating Plan. Your comments will help us refine the plan before it goes to Council for adoption.

08. Overall, how satisfied are you with the draft Revenue and Rating Plan?

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09. Do you have any other comments or feedback you'd like to share about the draft plan?

About You

We want to hear from the wide and diverse range of people who make up Ballarat and the surrounding region. The City of Ballarat's Inclusion Framework guides us in listening to all voices — especially those who may not always be heard — so that the different needs and perspectives in our community can be understood and represented. Your answers to the following questions help us ensure that everyone has an opportunity to participate. Your responses are anonymous, secure, and confidential. Each question includes a "Prefer not to say" option.

10. Which of the following best describes your gender? Required

Select one answer only
🔿 Man
🔘 Woman
O Non-binary
O Prefer not to say

socialpinpoint

Self-describe

11. Please select your age group Required

Select one answer only
O Under 12
○ 12 to 25
○ 26 to 35
○ 36 to 45
○ 56 to 65
○ 66 to 75
○ 76 to 85
86+
O Prefer not to say

12. Do any of the following apply to you?

Select all that apply
I identify as LGBTQIA+
I am Aboriginal and/or Torres Strait Islander
I am a person with disability
I am from a culturally and linguistically diverse (CALD) background
I have a low income (e.g. I earn less than \$650 per week, receive a government pension or allowance, or hold a Health Care Card)
None of the above
Prefer not to say