CITY OF BALLARAT

Achievements

Our current Disability Access and Inclusion Plan was shaped by community voices, including people with disability and the City of Ballarat's Disability Advisory Committee.

Because people shared their experiences and ideas, we've seen real change across Ballarat, including:

- More accessible City of Ballarat buildings and facilities, such as upgrades at the Ballarat Library and the Ballarat Aquatic and Lifestyle Centre.
- More inclusive play spaces, including the accessible play space at Victoria Park.



- New assistance animal relief areas in key locations.
- Better access to information, including an Accessibility Map and more accessible online information.
- Improvements to the City of Ballarat website content and implementation of the UserWay app so it is easier for everyone to use.
- Events that celebrate disability, such as Disability Pride Month, the Framing My Story exhibition, the International Day of People with Disability Awards, and inclusive sports afternoons.
- New networks and partnerships, including the first Accessibility in Practice Forum and the Disability Access and Inclusion Newsletter, and stronger links with state government and local agencies.
- Training for City of Ballarat staff to improve disability awareness and accessible service delivery.
- Introducing the Hidden Disabilities Sunflower Program in Ballarat.
- Accessible tourism projects and programs to support inclusive travel and experiences.
- Better access to City of Ballarat services through ongoing improvements.
- Consultation and advocacy to support people with disability and carers.
- More Changing Places facilities and accessible toilets across the city.