



City of Ballarat Attending a Community Engagement Session Social Story

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Reimagining Llanberris Reserve Engagement Sessions

Come and visit the City of Ballarat Community Engagement team onsite at the Llanberris Reserve and share your ideas for the future of the Reserve. Parking is available onsite at the Reserve.



Wednesday 29 April 2026, 4.30pm to 6pm
Community Engagement Session



Saturday 9 May, 11am to 1pm
Community Open Day



Wednesday 20 May, 10.30am to 12pm
Community Engagement Session



Wednesday 20 May, 4.30pm to 6pm
Community Engagement Session

Finding a Community Engagement Session Time

I can find the advertised times for community engagement sessions on the project's MySay page.

I can choose from a session time and day that works for me.

Sometimes, I may need to register for an engagement session.

Engagement sessions are always free to attend.



The City of Ballarat is a proud member of the Hidden Disabilities Sunflower Program.

Keep an eye out for staff wearing the Sunflower Supporter lanyard or pin.

This social story will help me learn what to expect when I go to a City of Ballarat community engagement session:

- About community engagement sessions
- Some of the things I might see and experience.
- Things I can do to feel comfortable and safe.
- How I can get help.
- Things I can do while I am there.

Knowing what to expect can help me feel more prepared and confident when I attend a session.

The City of Ballarat asks community members to share their feedback about different projects, plans and services.

Sharing feedback helps the City of Ballarat understand what is important to people in the community.

I can choose a project or topic that I am interested in.

Open for Engagement

Projects currently seeking your feedback.



Naming of the Redeveloped Eastwood Facility

Last updated: 11 Sept 2026

Have your say on the proposed name for the redeveloped Eastwood facility.



Youth Strategy

Last updated: 10 Sept 2026

The Draft Youth Strategy 2027-2030 is now available to view and provide feedback



Ageing Well in Ballarat Strategy

Last updated: 10 Sept 2026

The Draft Ageing Well in Ballarat Strategy 2027-2030 is now open for feedback. See what we heard and have your say on the draft Strategy.

Ready to have your say?

Keep up to date and have your say about the future of our community.

[Sign up](#)

[Login](#)

Let's Chat

BALLARAT
Councillor Roadshow

Let's Chat Councillor Roadshow

Click here to view the roadshow schedule and find a session near you.

Accessibility
Menu



This might be about:

- a park, road, building or community space
- a City of Ballarat plan or strategy
- a community service or program
- a change Council is considering.

I do not have to give feedback on every project.

There may be different ways
I can share my feedback.

I may be able to:

- complete a survey
- share feedback online through MySay
- speak with City of Ballarat staff
- attend a community engagement session
- take part in a discussion or activity.

I can choose a way to
participate that works for
me.





I may choose to attend a community engagement session.

A community engagement session is an opportunity to learn more about a project and share my ideas and feedback.

City of Ballarat staff and other community members may be there.

Before I attend, I may be able to find information about:

- where the session will be held
- when it will start and finish
- how to get there
- what the session is about
- accessibility information
- who I can contact if I have questions or accessibility requirements.

I may bring notes with me if I would like.



When I arrive, I may see City of Ballarat staff and other community members.

A staff member may welcome me and tell me where to go.

There may be signs to help me find the right place.

I may be asked to sign in.

I can ask a staff member for help if I am unsure where to go or what to do.



A hand is shown placing a blue sticky note onto a white surface. There are several other sticky notes already on the surface: a yellow one at the top, a purple one on the left, and another purple one to the right. A small yellow sticky note is also visible at the bottom right.

A City of Ballarat staff member may explain the project and what will happen during the session.

They may share information using:

- a presentation
- posters or displays
- maps
- pictures
- handouts
- conversations or activities.

I can listen and take time to understand the information.

I can ask questions if I do not understand something.

Staff may ask me what I think about the project.

There may be different ways for me to share my ideas.

I may be able to speak, write, draw, complete an activity or talk directly with a staff member.

I can choose whether I want to share my ideas.

I do not have to answer every question.



I may be invited to join a small group discussion.

A City of Ballarat staff member may ask the group questions.

People may take turns sharing their ideas and experiences.

I can speak if I want to.

It is okay if I prefer to listen.



Other people
may have
different ideas or
experiences from
me.

It is okay for
people to have
different
opinions.





There may be activities to help people share their feedback.

For example, I might be asked to:

- place a sticker or dot next to an idea
- write an idea on a sticky note
- put ideas in order of importance
- choose between different options
- Participate on my phone
- write or draw my response
- place feedback on a map.

I can ask a staff member to explain an activity if I am unsure what to do.

I can choose whether I want to take part.



Community engagement sessions can be different depending on the project and location.

There may be people talking, moving around or taking part in activities.

I may hear conversations, presentations or other background noise.





I may see signs,
posters, maps,
tables, chairs or
activity materials.

I can take my time
to become familiar
with the space.





I can ask a City of Ballarat staff member for help.

I can ask questions if I do not understand something.

I can ask for information to be explained in a different way.

I can take a break if I need one.

I can bring a support person with me.

It is okay to participate in a way that works for me.





I can bring my ear defenders if the noise bothers me.

If I need a quieter space, I can tell a staff member.

Staff may help me in a quieter part of the Centre



I can also bring my sensory toys if I need to.

This may help me feel comfortable while I wait.

At the end of the session, staff may explain what will happen next.

City of Ballarat will consider feedback from community members as part of the engagement process.

My feedback may be considered alongside feedback from other people.

There may be another opportunity to provide feedback later.



When I am ready, I
can leave the
session.

Sharing my
feedback is one
way I can have a
say about my
community.



Everyone has different needs.

Before, during or after attending, I can tell staff about things that may help me feel comfortable.

This may include:

- Bringing a support person
- Having information repeated or explained differently
- Knowing before something happens
- Using ear defenders, sensory toys or other items
- Asking questions about what will happen next

Accessibility Information

City of Ballarat community engagement sessions are held at different locations.

Accessibility features may be different at each location.

I can find accessibility information on the City of Ballarat website.

I can also call or email to ask about accessibility information

I can tell the team about the accessibility, communication or sensory needs I have.



City of Ballarat MySay page

<https://mysay.ballarat.vic.gov.au/>



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